

NZSki Skifield Transport

Terms & Conditions

Liability

1. These terms and conditions do not waive any rights or remedies you may have under the Consumers Guarantees Act 1993.
2. All equipment and personal effects are carried at the passenger's own risk and it is the passenger's responsibility to adequately insure for loss or damage for these items.
3. NZSki reserves the right to amend, cancel, or postpone services due to weather, road conditions or at their own discretion.
4. NZSki cannot guarantee any specific departure frequency due to factors beyond our control such as; weather, road conditions, traffic delays and mechanical break downs.
5. Buses can only stop at predetermined bus stops.
6. NZSki cannot guarantee any pick ups or drop offs at any particular bus stop or hotel. Stops will only be made if safe conditions prevail.
7. NZSki cannot accept liability for losses or additional expenses due to delays of transport services, sickness, injury, mental distress or for any unforeseen circumstance.

Ticketing

1. All passengers must have a valid *mypass* card with a transport product, RTBS (online hotel booking) voucher or ticket for travel. Passengers travelling on the Snow Centre Express service boarding after the Snow Centre bound for The Remarkables may purchase their tickets en route. Passengers travelling on the Snow Centre Express service boarding after the Snow Centre bound for Coronet Peak must have a valid ticket prior to travel.
2. Our passes are only valid for the person who it is issued to.
3. Identification may be requested when presenting a *mypass* card for travel.
4. NZSki reserves the right to retain any *mypass* card that is presented by a person other than the person named on the *mypass* card without refund.
5. Please report any lost or stolen *mypass* card to NZSki as soon as possible.
6. A Hotel Direct transport ticket or RTBS voucher is only valid for the day that it has been booked for unless the ski area is forced to close on that day. In this situation the ticket or voucher may be rebooked again for a later date or a refund will be offered.
7. Refunds may be considered at NZSki's discretion and only under extenuating circumstances and in accordance with the cancellation policies described above.

Children etc.

1. Children under twelve years old must travel with adult supervision.
2. Children five and under travel for free on our Snow Centre Express service and do not require a pass.
3. Children five and under travel for free on our Hotel Express service, however they do require a reservation prior to travel.
4. For the Hotel service 'Youth' pricing is available for people 6-17 years of age.
5. Baby and toddler seats are not provided; however they may be fitted if they are lap & shoulder belt compatible. Parents are solely responsible for the correct fitting of these seats.

Appropriate Behaviour

1. No food or drink may be consumed on any buses. Alcohol is strictly prohibited.
2. NZSki has the right to refuse passage to anyone they believe is under the influence of alcohol or drugs.
3. Abusive language and/or behaviour is not tolerated on-board any bus or shuttle, or around our arrival and departure areas. This behaviour may result in refusal of service or the immediate removal from the bus or shuttle without refund.
4. Altering or attempting to fraudulently use a *mypass* card or ticket will incur serious consequences including prosecution to the fullest extent of the law.
5. NZSki reserves the right to seek compensation for any wilful damage to any NZSki vehicle or property caused by any person.
6. Interfering with any of the driver's controls will result in the immediate removal from the bus and may incur serious consequences including prosecution to the fullest extent of the law.