

NZSKI SNOWLINE BUS SERVICE

Terms & Conditions

Liability

1. All equipment and personal effects are carried at the passenger's own risk and it is the passenger's responsibility to adequately insure for loss or damage for these items.
2. NZSki Snowline reserves the right to amend, cancel, or postpone services due to weather, road conditions or at their own discretion.
3. NZSki Snowline cannot guarantee a 20 minute departure frequency due to factors beyond our control such as; weather, road conditions, traffic delays and mechanical break downs.
4. Buses only stop at predetermined bus stops.
5. NZSki Snowline cannot guarantee any pick ups or drop offs at any particular bus stop. Stops will only be made if safe conditions prevail.
6. NZSki Snowline cannot accept liability for losses or additional expenses due to delays for transport services, sickness, weather, injury or for any unforeseen circumstance.

Ticketing

1. All passengers must have a valid ticket or pass for travel. Passengers travelling on the Snow Centre Express service boarding after the Snow Centre bound for The Remarkables may purchase their tickets en route. Passengers travelling on the Snow Centre Express service boarding after the Snow Centre bound for Coronet Peak must have a valid ticket prior to travel.
2. A new ticket must be purchased if ticket is lost or misplaced.
3. A lost transport pass will incur a \$5 replacement fee.
4. A Hotel Direct transport ticket is only valid for the day that it has been booked for unless the ski area is forced to close on that day. In this situation the ticket may be activated again at a later date or a refund will be offered.
5. Refunds may be considered at NZSki's discretion and only under extenuating circumstances and in accordance with the cancellation policies described above.

Children etc

1. Children under twelve years old must travel with adult supervision.
2. Children under six years old travelling on our Snow Centre Express service may travel free of charge and do not require a ticket.
3. Where applicable 'Youth' pricing is available for people 17 years of age and under.
4. Toddlers and babies travelling on the Hotel Line may travel for free if not occupying a seat.

Appropriate Behaviour

1. No food or drink may be consumed on any buses.
2. NZSki Snowline has the right to refuse passage to anyone they believe is under the influence of alcohol or drugs.
3. Abusive language and/or behaviour is not tolerated onboard any bus or shuttle or around our arrival and departure areas. This behaviour may result in refusal of service or the immediate removal from the bus or shuttle.
4. Altering or attempting to fraudulently use a ticket or transport pass will incur serious consequences including prosecution to the fullest extent of the law.
5. Interfering with any of the driver's controls will result in the immediate removal from the bus and may incur serious consequences including prosecution to the fullest extent of the law.